

COURSE CONTENT :

Chapter-1 : Introduction

Introduction – Purpose of the BABOK® Guide – What is Business Analysis? – Who is a Business Analyst? – Structure of the BABOK® Guide

Chapter-2 : Business Analysis Key Concepts

The Business Analysis Core Concept Model™ – Key Terms – Requirements Classification Schema – Stakeholders – Requirements and Designs

Chapter-3 : Business Analysis Planning and Monitoring

Plan Business Analysis Approach – Plan Stakeholder Engagement – Plan Business Analysis Governance – Plan Business Analysis Information Management – Identify Business Analysis Performance Improvements

Chapter-4 : Elicitation and Collaboration

Prepare for Elicitation – Conduct Elicitation – Confirm Elicitation Results – Communicate Business Analysis Information – Manage Stakeholder Collaboration

Chapter-5 : Requirements Life Cycle Management

Trace Requirements – Maintain Requirements – Prioritize Requirements – Assess Requirements Changes – Approve Requirements

Chapter-6 : Strategy Analysis

Analyze Current State – Define Future State – Assess Risks – Define Change Strategy

Chapter-7 : Requirements Analysis and Design Definition

Specify and Model Requirements – Verify Requirements – Validate Requirements – Define Requirements Architecture – Define Design Options – Analyze Potential Value and Recommend Solution

Chapter-8 : Solution Evaluation

Measure Solution Performance – Analyze Performance Measures – Assess Solution Limitations – Assess Enterprise Limitations – Recommend Actions to Increase Solution Value

Chapter-9 : Underlying Competencies

Analytical Thinking and Problem Solving – Behavioural Characteristics – Business Knowledge – Communication Skills – Interaction Skills – Tools and Technology

Chapter-10 : Techniques

Acceptance and Evaluation Criteria – Backlog Management – Balanced Scorecard – Benchmarking and Market Analysis – Brainstorming – Business Capability Analysis – Business Cases – Business Model Canvas – Business Rules Analysis – Collaborative Games – Concept Modelling – Data Dictionary – Data Flow Diagrams – Data Mining – Data Modelling – Decision Analysis – Decision Modelling – Document Analysis – Estimation – Financial Analysis – Focus Groups – Functional Decomposition – Glossary – Interface Analysis – Interviews – Item Tracking – Lessons Learned – Metrics and Key Performance Indicators (KPIs) – Mind Mapping – Non-Functional Requirements Analysis – Observation – Organizational Modelling – Prioritization – Process Analysis – Process Modelling – Prototyping – Reviews – Risk Analysis and Management – Roles and Permissions Matrix – Root Cause Analysis – Scope Modelling – Sequence Diagrams – Stakeholder List, Map, or Personas – State Modelling – Survey or Questionnaire – SWOT Analysis – Use Cases and Scenarios – User Stories – Vendor Assessment – Workshops

Chapter-11 : Perspectives

The Agile Perspective – The Business Intelligence Perspective – The Information Technology Perspective – The Business Architecture Perspective – The Business Process Management Perspective