

# Job Opening for Desktop Support Engineer (Job Code RT 1431).



Phone :

Web :

## **Job Summary**

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Vacancy :

Deadline : Jan 01, 1970

Published : May 13, 2025

Employment Status : Full Time

Experience : Below 1 Year

Salary :

Gender : Male

Career Level : Any

Qualification :

## Job Description

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### **Apply Before:16/05/2025**

**Job Title:** Desktop Support Engineer (Field Work – Male Candidates)

**Location:** Phase I, Hinjewadi, Pune, Maharashtra

**Experience Required:** 0–2 years

**Job Type:** Full-Time

### **Job Summary:**

We are looking for a motivated and technically proficient **Desktop Support Engineer** to provide on-site IT support to our clients. This role involves resolving hardware, software, and network-related issues and requires frequent travel to client locations within the region.

### **Key Responsibilities:**

- Visit client sites to troubleshoot and resolve desktop, laptop, and network issues.
- Install, configure, and maintain IT equipment including desktops, laptops, and peripherals.
- Coordinate with internal technical teams to escalate and resolve complex issues.
- Maintain detailed documentation of support tasks and service logs.
- Ensure high levels of customer satisfaction through timely and effective issue resolution.

### **Qualifications & Requirements:**

- Diploma or bachelor's degree in IT, Computer Science, or a related field.
- 0–2 years of experience in desktop support or IT field services.
- Basic knowledge of:
  - Windows operating systems
  - Hardware diagnostics and troubleshooting
  - Networking fundamentals
- Willingness to travel regularly for on-site client support.
- Strong communication and interpersonal skills.
- **Male candidates preferred** due to travel and field work requirements.

### **Why Join Us?**

- Gain hands-on experience in a client-facing IT role.
- Work with a supportive and growing team of IT professionals.
- Opportunity to develop your technical and troubleshooting skills in real-world environments.

## Education & Experience

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## Must Have

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**Educational Requirements**

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**Compensation & Other Benefits**

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